**Udaya Kumar**

**Summary:**

* 4 years of professional experience around Manual and Automation Testing as a Software Tester.
* Trained on Spring boot and started working on Backend Requirements.
* Extensive experience in Insurance and Investment Banking domain.
* Analyzing user requirements and use cases for validity and feasibility.
* Knowledge in creating scripts in Selenium WebDriver by using Java.
* Extensive experience in designing Test Scenarios, Test Cases, Test Script and Test Reports.
* Expertise in working with SDLC, STLC with Agile-Scrum methodologies of software development.
* Hands on experience in Defect Tracking Tool - JIRA.
* Worked in Agile methodology and have experience using Jira and Rally
* Having hands on experience in handling Use Cases, Functional Specification, Knowledge Transfers and Business Analysis.
* Good working knowledge on Application development and maintenance projects.
* Proficient in Analyses and design documents.
* Ability to handle application for any incidents/issues and proficient in resolving things in systematic way.
* Automating process using VBA.
* SQL Data Patch creation for updating data through backend.
* Proficient in preparing SOP, change deployment plan and implementing new changes to existing clients in phased manner.
* Well versed in monitoring investment banking applications as part of health check for regular BAU.
* Working experience on Service Now platform as technical & business user.
* Ability to handle pressure, adaptable to the environment, supportive to the team and handled team.
* Handling utilization analysis, process improvement, job allocation.
* Handling new process transition and creating instruction manual.
* Taking client request and translating them into project needs to be achieved by the team.
* Directly communicating with clients and providing the instructions to the team.
* Always exploring the scope for process improvements and presenting to the client for approval
* Interviewing, on-boarding, and training new team members.
* Evaluating performance appraisal for team members.
* Conducting daily stand-up calls to ensure even flow of day-to-day activities.
* Maintaining data for Audit requirements.

**Technical Skills:**

* Programming : CORE JAVA, Spring Boot, Microservices, Selenium, VBA
* Process : Agile, SDLC
* Paradigms : OOPS
* Frameworks : Testng, Data Driven, Page Object Model, TDD & BDD
* Test and Junit : JUNIT & Mockito
* Database : MYSQL
* Build : MAVEN
* IDE : ECLIPSE, IntelliJ & STS

**Project Experience:**

**Project# 1:**

**Maveric Systems – UNO Digital Bank**

**Role: Testing Lead & started working as Back End Developer**

**Duration: 11 months**

Description:

UNO Digital Bank is Southeast Asia’s first full-spectrum digital bank licensed under the Bangko Sentral ng, Philippines. Their target is to make banking making banking simple, better, and accessible. **CRM Application** is one tier of their digital banking systems which we have built and it collaborates with many upstream, downstream systems and by UNO Banking Team.

Responsibilities as **Testing Lead**:

* Creation of Test Plan
* Prepare test scenarios.
* Document test cases.
* Testing artifacts collection and maintenance in repositories.
* Performed end to end testing from API, UI Integration, Flow of data between various systems.
* Created POC for Automation Testing and demo has been provided to UNO Management.
* Performance testing of API’s has been done through Postman.
* Streamlined API testing using Postman.
* Reporting defects with adequate information for recreating the bug.
* Track bugs till closure and sending periodic data to UNO Management.

Responsibilities as **Back End Developer**:

* Worked on CRUD API development.
* POC has been done new Backend requirements.
* Have the working knowledge of Junit and Mockito.
* Technologies Used: Spring Boot, Microservices, Java, MySQL, Kafka, Junit, Mockito.

**Project# 2:**

**TCS – AIG (American Insurance Group)**

**Role: Test Engineer**

**Duration: 38 months**

Description:

American International Group, Inc. (AIG) is an American multinational finance and insurance corporation with operations in more than 80 countries and jurisdictions. As of January 1, 2019, AIG companies employed 49,600 people. The company operates through three core businesses: General Insurance, Life & Retirement, and a standalone technology-enabled subsidiary. General Insurance includes Commercial, Personal Insurance, U.S. and International field operations. Life & Retirement includes Group Retirement, Individual Retirement, Life, and Institutional Markets.

Responsibilities:

* Analyzing and understanding the user stories and acceptance criteria.
* Identifying the test scenarios that need to be tested.
* Prepared and executed Test Cases as per System Requirements and User Stories.
* Executed and debug test scripts.
* Participated in Sprint Planning process and developing Test Plan.
* Performed defect tracking and management in JIRA.
* Track Bug Report to its closure. Logging Defects in Defect tracking tool for failed scenario and retesting it on new build.
* Involved in all levels of Agile starting from test planning to retrospective meeting.
* Involved in defect fixing and preparing the functional documents.
* Involved in Unit Testing and Regression Testing

**Project# 3:**

**TCS - Morgan Stanley**

**Role: – Investment Banking Domain as Production Support Engineer**

**Duration: 42 months**

Description:

Investment Management provides asset management products and services in equity, fixed income, alternative investments, real estate investment, and private equity to institutional and retail clients through third-party retail distribution channels, intermediaries and Morgan Stanley's institutional distribution channel. Morgan Stanley's asset management activities were principally conducted under the Morgan Stanley and Van Kampen brands until 2009.

Responsibilities:

* Identity and access management for Investment Banking Domain Applications.
* Monitoring and handling change requests related to Scheduled Jobs.
* Handling new process transitions and creating instruction manuals.
* Testing the application before the business user logging in.
* Performing enhancement to existing applications pertains to L2 level.
* Getting client requests and translating them into project needs.
* User Access Provisioning & Debugging Application.
* Provided L1 & L2 Support for the applications.
* MS SQL Management Studio for accessing backend data and engaged in bulk modification data as per business requirement.
* Working on utilization reports and developing VBA codes for process improvements.

**Project# 4:**

**Wipro Limited – Barclays Bank PLC**

**Role: Quality Control Analyst**

**Duration: 16 months**

Description:

Barclays is a British multinational universal bank, headquartered in London, England. Barclays operates as two divisions, Barclays UK and Barclays International, supported by a service company, Barclays Execution Services.

Responsibilities:

* Account Opening for Retail and Corporate customers.
* Maintenance of existing accounts.
* Handling Customer Queries through mails and calls.
* Initializing and Maintenance of AFTS.
* Opening and maintenance of currency accounts (other than GBP).
* Activating statements for the clients based on the request.
* Fees valuation and charging customer accounts based on the account type.
* Creation and updating of process documents.

**Qualifications:**

**MBA** from Hindustan School of Management, Chennai, TN.